

SKYLINE'S
DIRECT FED[™] Remote Deposit Capture System
PAYMENT SOLUTIONS

Acting as Ally for Banks to Improve Customer Relationships

Deposits at a teller generally cost your bank \$1.07 (*U.S. Banker*). Remote Deposit Capture not only saves your business customers money, but saves your bank money as well. However, managing your own Remote Deposit Capture service can cost you additional money and add risk. That's why allowing a third party processor like Skyline's DirectFED can be so beneficial to your bank both financially and administratively.


- › **We ease your customer service** – When your business customers need RDC support, they'll contact us. Your reps can spend more time on other support issues while we handle situations like "I mistyped a check amount" or "I uploaded a check twice".
- › **We provide installation and hardware support** – We'll work with your customers to get their scanner installed and handle all equipment support issues, further lightening the load on your support team.
- › **Integrating into your bank and its archive is simple** – With Skyline's DirectFED, there's no need to worry about administrating your service or dealing with incorrect file specifications. We will customize our data files to your specs and upload according to your deadlines– we're your teller, but without the cost. We make it easy for both your bank and your customer!
- › **We offer features your customers need** – Our remittance scanning/desktop lockbox, API integration into customers' accounting systems and reporting/archival features are invaluable to your customers. Make sure that they get the tools they need by accepting 3rd party data files from Skyline's DirectFED.

Since the commodification of bank services, winning and maintaining customer relationships comes down to one thing: keeping customers happy. Why risk losing customers looking for a larger-scale RDC software? There's no need to compete– accepting 3rd party processor files is a huge value-add!

For more information, contact Director of Clearing Operations Patrick Krug, who can be reached at 305.321.4652 or via e-mail at pkrug@directfed.com; or contact Installation Manager Steven Miranda, who can be reached at 310.417.1894 or via e-mail at smiranda@directfed.com.

Looking for a Remote Deposit Capture processor?

We can be your RDC processor! With over five years of Check 21 experience, you can rely on us to get the job done efficiently and inexpensively. You can also "white-label" our software to maintain your branding and be the "face" your customer sees. Call our sales line for more information on what we can do for you!



Call us today!
1.866.971.2700